

# Green Organics, LLC

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family of companies

## TERMS OF USE

Zilara · goDesana · Heart & Body Naturals

Effective May 15, 2026

## 1.0 ABOUT THESE TERMS

These Terms of Use ("Terms") apply to the websites operated by Green Organics, LLC ("the Company"), including zilara.com, godesana.com, hbnaturals.com, and any other Company-operated site that links to these Terms (each, a "Site").

By using a Site, you agree to these Terms. If you do not agree, please do not use the Site.

The Company may update these Terms from time to time. Continued use of the Site after an update constitutes acceptance of the change. The Effective date at the top of this document will reflect the latest version.

You must be at least 18 years old to use a Site. If you are under 18, please do not use a Site without a parent or guardian's involvement.

## 2.0 USING THE SITE

The Company grants you a non-exclusive, non-transferable, revocable license to access and use the Site for personal use consistent with these Terms.

You may not:

- Scrape, harvest, or systematically extract data or content from the Site.
- Reverse engineer, decompile, or attempt to derive the source of any Site code.
- Use the Site to send unsolicited bulk communications, spam, malware, or harmful code.
- Use the Site in any way that violates law or infringes the rights of others.
- Bypass any security or access control on the Site.

Normal browsing, quoting, sharing of links, and personal use of publicly available content is permitted. The Company is not in the business of policing readers.

## 3.0 YOUR ACCOUNT

If you create an account on a Site, whether as a Customer or as an Independent Consultant, you are responsible for keeping your username and password secure and for the activity that occurs under your account.

Notify the Company promptly if you believe your account has been compromised.

## 4.0 PURCHASES AND PAYMENTS

When you place an order on a Site, you agree to provide accurate billing information and to pay for the products and services you order. Prices are subject to change without notice. Refund and return policies are published on the Site and, for Consultants, in the Company's Policies and Procedures.

Nothing in these Terms limits your rights under your payment card network's chargeback or dispute procedures, or under applicable consumer protection law.

## 5.0 YOUR SUBMISSIONS

If you post comments, reviews, messages, photos, or other content to a Site, or send content to the Company through the Site, you grant the Company a worldwide, royalty-free, non-exclusive license to use, store, reproduce, modify, and display that content in connection with operating and promoting the Company and its Brands. You retain ownership of what you submit.

You represent that:

- You have the right to submit the content.
- The content does not infringe any third party's rights.
- The content is not unlawful, defamatory, harassing, obscene, or fraudulent.

The Company may remove content that violates these Terms.

## 6.0 INTELLECTUAL PROPERTY

The Site, including text, graphics, logos, product names, photographs, and software, is the property of Green Organics, LLC or its licensors and is protected by U.S. and international copyright, trademark, and other intellectual property laws.

The names "Green Organics," "Zilara," "goDesana," "Heart & Body Naturals," and the Company's logos and product names are trademarks of the Company. They may not be used without written permission, except as expressly allowed in the Policies and Procedures for Independent Consultants.

## **7.0 THIRD-PARTY LINKS**

The Site may link to third-party websites for your convenience. The Company does not control, endorse, or take responsibility for those sites. Your use of any third-party site is subject to that site's terms and privacy policy.

## **8.0 DISCLAIMERS**

The Site is provided "as is" and "as available." The Company makes no warranties — express, implied, or statutory — about the Site, including warranties of merchantability, fitness for a particular purpose, accuracy, reliability, availability, or non-infringement.

Product information on the Site is for general purposes only. Dietary supplements and essential oils sold by the Company are not intended to diagnose, treat, cure, or prevent any disease. Consult a qualified health professional before starting any new health regimen.

## **9.0 LIMITATION OF LIABILITY**

To the maximum extent permitted by law, the Company is not liable for any indirect, incidental, consequential, special, or punitive damages arising from your use of, or inability to use, the Site or any product purchased through the Site.

In any case, the Company's total liability for any claim related to the Site or these Terms will not exceed the amount you paid the Company in the twelve (12) months preceding the claim, or one hundred dollars (\$100), whichever is greater.

Some jurisdictions do not allow these limitations; in those jurisdictions, the Company's liability is limited to the maximum extent permitted by law.

## **10.0 INDEMNIFICATION**

You agree to indemnify and hold harmless the Company, its affiliates, officers, employees, and agents from any claim, damage, or expense (including reasonable attorneys' fees) arising from your breach of these Terms or your misuse of the Site.

## **11.0 GOVERNING LAW AND DISPUTES**

These Terms are governed by the laws of the State of Ohio, without regard to conflict of laws principles. The exclusive forum for any judicial claim is the state or federal courts located in Ohio.

If you are an Independent Consultant of the Company, disputes are governed by the dispute resolution procedure in the Company's Policies and Procedures, including binding arbitration in Cincinnati, Ohio under the American Arbitration Association's Commercial Arbitration Rules.

**NO CLASS ACTION, COLLECTIVE ACTION, OR REPRESENTATIVE ACTION IS PERMITTED.**

## **12.0 GENERAL**

These Terms, together with the Privacy Policy published on the Site and, for Consultants, the Company's Policies and Procedures, are the entire agreement between you and the Company regarding the Site.

If any provision of these Terms is held invalid or unenforceable, that provision is severed and the rest remain in effect.

Questions about these Terms may be submitted through the support ticket system on the Site.

### **Green Organics, LLC**

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zilara.com · godesana.com · hbnaturals.com